
Warranty

Manufacturer's limited warranty – valid for products purchased from 24 June 2010 until further notice

Herman Miller Limited ("Herman Miller") registered office at Methuen Park, Chippenham, Wiltshire SN14 0GF warrants the products sold by it and its subsidiaries throughout the Europe, Middle East & Africa region to be free of defects in material and workmanship, regardless of the number of shifts during which the products are used, for the warranty periods specified below.

Not all product lines set out below are marketed by Herman Miller in all locations and appearance on this list does not imply an offer for sale of a given product in a particular location. Product line availability is defined in current pricelists applicable to each region.

Warranty	Product
Lifetime	CBS All standard monitor arms, CPU cradles, toolbars, posts, fixation products and ergonomic accessories (except for products listed below)
12 Years	All of Herman Miller's standard commercial office furniture products sold under the Herman Miller, Meridian or Geiger brand names (except for exclusions listed below, e.g. fabrics, pneumatic cylinders and service parts)
10 years	Herman Miller Europe storage GSS, Buddy, Goldie, Towers Herman Miller for Healthcare products CT-numbered procedure and supply carts, CO- and CV-numbered Co/Struct® products
5 years	Herman Miller Europe alliance products Ease, Eden, Trillipse, Linea, Oasis, Liza, Mr Nilsson, Ego, Bumble Bee, Capri, Tato, Tatino, Tatone, Laurianetta, 8551, Kerouac, Sumo, Dorikos Storage lines: Milano, Foris, Value Pedestal lines: Box, Kumi Foris Herman Miller Options™ products NP-numbered products and SR-specials request numbered products Herman Miller for Healthcare products CG-numbered Casework products, castors for CT-numbered procedure and supply carts Aeron Pellicle Aeron Pellicle seat and back mesh as fitted to new chairs (other parts of Aeron chairs except pneumatic cylinder carry 12 year warranty) Caper Flexnet Flexnet seat mesh as fitted to new chairs (other parts of Caper chairs carry 12 year warranty) Mirra AireWeave AireWeave seat mesh as fitted to new chairs (other parts of Mirra chairs carry 12 year warranty) Setu Lyriss suspension Lyriss seat and back mesh as fitted to all new chairs (other parts of Setu chairs except the pneumatic cylinder carry 12 year warranty) Alvar & Alvar Lite Electrical lifting mechanism and control gear. Herman Miller Lighting Ardea CBS Pneumatic springs and gas struts
3 years	All service parts All fabrics, vinyl and leathers Gas lift cylinders - Pneumatic cylinders as fitted to new chairs Aeron Jacket Hanger Aeron Revive chairs

1 year

**Herman Miller Design on Textile (DOT™)
Lifework Portfolio**

Airia, Airia media cabinet, Enchord, Enchord mobile cabinet, Sense, Sense media cabinet, Cognita storage bench

CBS

Cable eater

Slinky

Keyboards and computer mice

Warranty statement applicable to all products

The warranty period runs from the date of purchase and applies only to original purchasers who acquire their products new from Herman Miller, one of its subsidiaries or an authorised Herman Miller dealer.

During the applicable warranty period, Herman Miller will, as its sole obligation, repair or replace (at its option) any a product, part or component covered by this warranty and sold after the effective date of this warranty, which fails under normal use as a result of a defect in material or workmanship. Herman Miller will repair or replace the affected product, part or component with a comparable product, part or component.

A claim under this warranty must be made during the applicable warranty period and for a product, part or component to be eligible for coverage under this warranty it must have been installed, used and maintained according to Herman Miller's published instructions. Any modification of the original product voids the warranty and Herman Miller does not warranty the performance of the product when used in combination with anything other than original Herman Miller product.

This document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Herman Miller and its subsidiaries disclaim any other warranty whether express or implied, statutory or otherwise in relation to the products.

Exclusions

Herman Miller's warranty does not cover:

- defect or failure resulting from normal wear and tear;
- consumable products such as light bulbs;
- certain electronic products such as electronic fans or keyless locking mechanisms;
- the matching of the colours, grains or textures of natural materials;
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, swatch cards, or printed or electronic reproductions;
- the purchaser's own fabrics (COM) or any other purchaser's supplied materials;
- discolouration of Balance™ white textile due to soiling, stains, or dye transfer from clothing including denim.

In addition, the following features of natural materials are not considered defects and would not be dealt with under warranty:

- changes in wood colour due to ageing or exposure to light;
- natural variations in wood grain or figure or the presence of character marks;
- marks, scars or wrinkles occurring in leather;
- veins, marks, voids fissures or cracks found in stone.

Herman Miller does not warranty products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To the extent allowed by law, all conditions, warranties and representations, whether express or implied, statutory or otherwise, are excluded in relation to the products. To the extent they are legally required they are limited in duration to the duration of this written warranty.

Except as provided above, Herman Miller shall not be liable for any loss or damage or any costs be they direct, indirect, consequential, commercial or lost of profits however caused, that are incurred or suffered by the purchaser or any third party in respect of the products. However, nothing contained in this warranty will, or will be considered to, exclude or restrict any liability on the part of Herman Miller for death or personal injury resulting from its negligence.